

PREBOOK TERMS AND CONDITIONS

IMPORTANT DATES Holiday prebook orders must be received by: Friday, June 30, 2023. NO EXCEPTIONS.

Please include any special open house dates or if you will take the order earlier than the window if we have the ability to ship it sooner

#1: October 10 - November 3, 2023 Shipping window**

#2: November 6 - November 23, 2023 Shipping window**

**Shipping window refers to when orders are shipped from our warehouse. While we do our best to circumvent any challenges, please note that due to supply chain issues and shipping congestion outside of our control, we may experience delays that require extensions to our shipping window. Due to the high volume of orders shipping during this time of year, we cannot guarantee shipping of an order on an exact date.

PAYMENT TERMS

Prebook terms are available to customers who have established terms with Dovetale and are in good credit standing. New customers and customers who have not yet established credit may take advantage of any prebook free freight incentives but will be billed by credit card at the time of shipping.

PREBOOK TERMS

Orders greater than \$3000, ***Free freight net 30 day terms OAC

Orders greater than \$4000, ***Free freight net 45 day terms OAC

Orders greater than \$6000, ***Free freight net 60 day terms OAC

All prebook orders with net terms must be paid by cheque, EFT or email money transfer.

For a complete listing of terms and conditions see page 219 of the 2023/2024 catalog